

5 Courses

Technical Support Fundamentals

The Bits and Bytes of Computer Networking

Operating Systems and You: Becoming a Power User

System Administration and IT Infrastructure Services

IT Security: Defense against the digital dark arts

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LORENZO GRADASCHI

has successfully completed the online, non-credit Professional Certificate

Google IT Support

Those who earn the Google IT Support Professional Certificate have completed five-courses, developed by Google, that include hands-on, practice-based assessments and are designed to prepare them for entry-level roles in IT support. They are competent in foundational skills, including troubleshooting and customer service, networking, operating systems, system administration, and security.

Amanda Brophy
Global Director of Google Career Certificates

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

Verify this certificate at:
https://coursera.org/verify/professional-cert/ZYPGPGXHZ4J9